



# Program Assessment Plan

Program French

Department: Languages, Literatures, and Cultures

College/School: Arts & Sciences

Date: January 31, 2018

Primary Assessment Contact: Kathleen M. Llewellyn

Note: Each cell in the table below will expand as needed to accommodate your responses.

#	Program Learning Outcomes What do the program faculty expect all students to know, or be able to do, as a result of completing this program?  Note: These should be measurable, and manageable in number (typically 4-6 are sufficient).	Assessment Mapping From whom, by whom, and when?		How and when will the program evaluate the impact of assessment informed changes made in previous years?
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2. Describe how, and the extent to which, program faculty contributed to the development of this plan.

All program faculty were involved i



CRITERIA	Exceeds Expectations	Meets Expectations		Does Not Meet Expectations
<p>Communication Strategies</p> <p>Quality of engagement and interactivity; how one participates in the conversation/written exchange and advances it; strategies for negotiating meaning in the face of breakdown of communication</p>	<ul style="list-style-type: none"> <li>x Converses with ease, confidence, and competence.</li> <li>x Maintains, advances and/or redirects conversation.</li> <li>x Demonstrates confident use of strategies such as paraphrasing, circumlocution, or examples.</li> </ul>	<ul style="list-style-type: none"> <li>x Converses with ease and confidence.</li> <li>x Maintains and advances conversation. For example asking questions.</li> <li>x Uses communicative strategies such as paraphrasing and circumlocution.</li> </ul>	<ul style="list-style-type: none"> <li>x Maintains conversation.</li> <li>x May use strategies such as rephrasing and circumlocution, but will still have some breakdown in communication.</li> </ul>	<ul style="list-style-type: none"> <li>x Converses with ease and confidence only when dealing with routine tasks and situations.</li> <li>x May clarify by paraphrasing but cannot communicate when presented with unknown words or contexts.</li> </ul>
<p>Comprehensibility</p> <p>Who can understand this person's language? Can a native speaker unaccustomed to non-native speech understand this speaker?</p>	<ul style="list-style-type: none"> <li>x Is readily understood by native audiences (speaking/writing) unaccustomed to interacting with non natives.</li> </ul>	<ul style="list-style-type: none"> <li>x Is readily understood by native audiences (speaking/writing) unaccustomed to interacting with non natives.</li> </ul>	<ul style="list-style-type: none"> <li>x Is understood by native audiences (speaking/writing) although this may require some repetition or restatement.</li> </ul>	<ul style="list-style-type: none"> <li>x Is generally understood by those unaccustomed to interacting with non natives, although interference from another language may be evident and gaps in communication may occur.</li> </ul>
<p>Language Control</p> <p>Grammatical accuracy, appropriate vocabulary, degree of fluency</p>	<ul style="list-style-type: none"> <li>x Demonstrates full control of aspect in narratn.</li> <li>x Uses precise vocabulary and intonation, great fluency, and ease of speech.</li> <li>x Accuracy may break down when attempting to perform the complex tasks over a variety of topics.</li> </ul>	<ul style="list-style-type: none"> <li>x Demonstrates good control of aspect in narratn.</li> </ul>		



COMMENTS:

French Exit Interview and Summative Essay Assessment Rubrics

Assessment Tools: Summative Essay  
 ACTFL Proficiency: at least Intermediate High

NAME: \_\_\_\_\_ Date: \_\_\_\_\_

B. Written Summative Essay

Interpersonal Communication Rubric Written Mode

CRITERIA	Exceeds Expectations	Meets Expectations		Does Not Meet Expectations
		Strong	Minimal	
Language Function Language tasks the speaker/writer is able to handle in a consistent, comfortable, sustained, and spontaneous manner	x	Narrates and describes fully and accurately in all major time frames.		
	x	Can discuss some topics abstractly, especially those related to particular		



CRITERIA

Exceeds Expectations

Meets Expectations



Intercultural Competence Rubric Written Mode\*

CRITERIA	Exceeds Expectations	Meets Expectations		Does Not Meet Expectations
		Strong	Minimal	
Cultural self-awareness (e.g. not looking for sameness; comfortable with the complexities that new perspectives offer.)	Articulates insights into own cultural rules and biases as compared to the target language culture(s).	Recognizes new perspectives about own cultural rules and biases as compared to the target language culture(s).	Identifies own cultural rules and biases as compared to the target language culture(s).	Shows minimal awareness of own cultural rules and biases as compared to the target language culture(s).
Cultural Knowledge Knowledge of cultural worldview frameworks specifically in relation to its history, values, politics, communication styles, economy, or beliefs and practices	Demonstrates sophisticated understanding of the complexity of culture important to members of the target language culture(s).	Demonstrates adequate understanding of the complexity of culture important to members of the target language culture(s).	Demonstrates partial understanding of the complexity of culture important to members of the target language culture(s).	Demonstrates surface understanding of the complexity of culture important to members of the target language culture(s).
Empathy	Interprets intercultural experience from the perspectives of own and more than one worldview and demonstrates ability to act in a supportive manner that recognizes the feelings of the target language culture(s).	Recognizes intellectual and emotional dimensions of more than one worldview and sometimes uses more than one worldview when discussing the target language culture(s)	Identifies components of the target language cultures' perspectives, but responds in all situations with own worldview.	Views the experience of others but does so through own cultural worldview.

Communication Skills  
Verbal and nonverbal communication

Articulates a complex understanding of cultural differences in verbal and nonverbal communication (e.g., demonstrates understanding of the degree to which people use physical contact while communicating in different cultures or use direct/indirect and explicit/implicit meanings) and is able to skillfully negotiate a shared understanding based on those differences.

